# Collaboration as a User Experience <sub>CaaUX</sub>

Business orchestration is now universal. Track operational performance against a benchmark. Forget headhunters:1. Unlock everyone's potential2. Attract great people3. Keep great people forever

# The Finest Business User Experience

The consistent and widely admired experience of coordination, information flow and interdependence across team members, teams and locations.

InnovationCollaborationEnablementDisciplineResponsivenessIntegrityDependabilityAchievementConfidenceFellowshipAgilityHonestyMasteryPassionOwnershipArtisanshipHumilityVision

## How Leaders Create Collaboration

#### As A Balancing Act

Using trial and error.



#### As A Formula

Using a top-down organizational-culture design.



#### As A Murmuration

Using a universal user-experience design.



# Unlocking CaaUX...

# *"...there is order here, very faint, very human."*

Michael Ondaatje, In The Skin Of A Lion (1987)

# **Collaborative Intelligence**

Autonomous productive contribution within, between and beyond teams.

# Brand 1 2 3 4 5 6 7 Location 1 2 3 4 5 6 7 Professional 1 2 3 4 5 6 7

Professionals, locations and the brand advance across 7 milestones (shown above and described on the next page).

Levels 1 and 2 occur with light intervention.

The **white milestones** represent the focus for the governing team, which leads to the other milestones falling into place.

The Professional milestones indicate when the first person in the organization achieves that level.

#### PROFESSIONAL

Start here

New Team Member

**Experienced Team Member** 

- 3 NLP3 First-Tier Leader Enables collaborative intelligence within teams.
- **4 NLP4 Collaboration Spokesperson** Enables collaborative intelligence between teams.
- 5 NLP5 Forethought Leader Enables collaborative intelligence through system design.
- 6 NLP6 Integration Enabler Enables collaborative intelligence beyond the routine scope of operations.
- **7** NLP7 Universal Fellow Advances the fine arts of collaborative intelligence across business ecosystems.

#### LOCATION

**New Location** 

**Experienced Location** 

NLL3 – Leading Location A location with a working Professional Development Program (The Professional column to the left).

**NLL4 – Ambitious Location** A location with a strategy for achieving Location levels 5, 6 and 7.

**NLL5 – Modern Location** A location with at least one team that functions as a *team of enablement*.

NLL6 – Advanced Location With a trade secret, the location turns teams into teams of enablement.

NLL7 – Center Of enablement The location itself advances the fine arts of collaboration within and beyond its operations..

#### BRAND

**New Brand** 

**Established Brand** 

**NLB3 – Leading Brand** A brand with working practices for Location levels 1 through 3.

**NLB4 – Ambitious Brand** A brand with working practices for achieving Location levels 4, 5, 6 and 7.

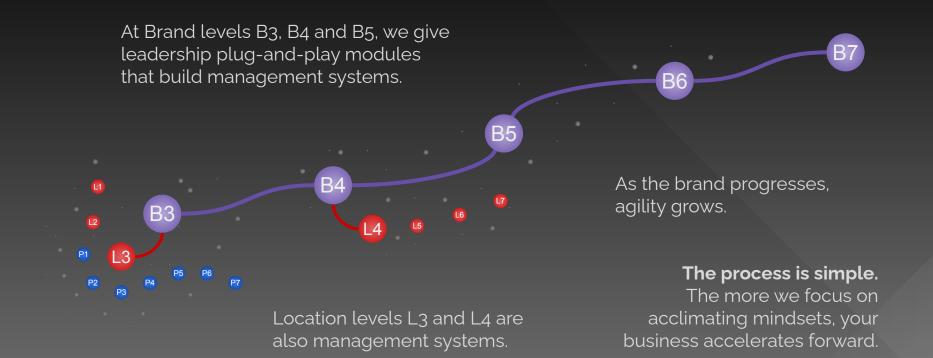
**NLB5 – Modern Brand** A brand with moonshots and moonshot momentum.

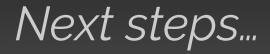
**NLB6 – Advanced Brand** A brand with moonshot momentum extending into its ecosystems.

NLB7 – Brand Of enablement A brand advancing the fine arts of governance.

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Below is an organic presentation of the five-to-ten-year rollout. Businesses begin small and accelerate at their own pace.





### Professionals

### Take the Leadership 3.0 Development Program.

Available through moxiefrontier.com

Why:

Your ambition reaches beyond the present.

## Managers / Consultants

Propose CaaUX and that you will be the manager / consultant.

Why:

A brand of enablement is a byproduct of CaaUX.

## Governing Team

Begin developing CaaUX.

Why:

Enablement unlocks collaborative intelligence.

Attain buy in, assign a champion, assign a manager / consultant, and assign an administrator.

Moxie Frontier provides the principal consultant who enables with resources and, in partnership with leadership, prepares team members for what is within reach.

Moxie Frontier will enable the manager / consultant who will, in partnership with leadership, enable team members and teams.

You

### Listen to the Next-Level Mindset podcast.

Why:

### Going next level is in you.



#### moxiefrontier.com